



### THE ASK

Develop three to five new co-op offerings for partners across the state to participate in through 2022.

The programs must serve the mission of driving travel to Tennessee while also providing benefit to partners with varying budgets and product offerings.

# MAIN OBJECTIVES FOR PARTNER PARTICIPATION

- 1. Exposure & Awareness
- 2. Website Traffic
- 3. Lead Generation

Top objectives identified from survey results

### PARTNER REQUIREMENTS

- Must include TDTD logo on all assets (exception: print αds)
  - Send to Alisa Kessler for approval (alissa.kessler@tn.gov)
- Must include at least one TDTD target markets:
  - Cincinnati, OH, Chicago, IL, Atlanta, GA, Dallas, TX, Indianapolis, IN, Birmingham, AL, Louisville, KY, Jackson, MS, Greenville, SC, Little Rock, AR, St. Louis, MO, Charlotte, NC, and Tampa, FL
  - Matching funds cannot be used in TN
- Must work directly with vendor to implement and manage campaigns
- Billing will be handled directly between partner and vendor

# PROGRAM SUMMARY

	Who can participate?	Program Availability
Southern Living	All Partners	1x annually; through spring 2022
Arrivalist	DMOs, hotels and attractions	Through June 2021*
CrowdRiff	DMOs, attractions and Tennessee tourism partners	Through November 2022
Expedia	All Partners	Through December 2022
Matcha	DMOs	Through December 2022
Orange 142	All Partners	Through December 2022
Sojern	DMOs, hotels, attractions and restaurants/ restaurant groups	Through December 2022

\*Program may be renewed to extend availability beyond June 2021





### SOUTHERN LIVING

Southern Living celebrates the essence of life in the South, covering the best in Southern food, home, travel and style. SL is the 7th largest paid monthly title in the country and reaches nearly 3 in 4 southerners.



### Who can participate?

All Partners

TDTD Investment: \$69,674+ (full-page ad + \$10,000/additional co-op page - cost assumes 3 additional pages)

- Discounted ad space from rate card (70%)
- Provides discounted ad space for partners (limit 3 additional co-op pages)
- Ad pages will run adjacently, creating a bigger inbook impact
- Added value offerings

# SOUTHERN LIVING

	1/2 Page Partner Ad	1/3 Page Partner Ad	1/6 Page Partner Ad
Partner Investment	\$14,060	\$9,907	\$5,707
Partner Discount on top of 70% discounted ad space *Note: discounts are already factored into partner investment amounts	30%	25%	15%
Minimum Participation*	2 partners required	3 partners required	6 partners required
Circulation	Alabama, Georgia, Midwest, North Carolina, South Caroline, Tennessee (1.2MM)		
Key Dates	Space and Materials Deadline: 1/18/2021		

<sup>\*</sup>Can accept different variations of buy-ins to reach full-page requirements (for example, one 1/3-page ad and four 1/6-page ads)

\*Max participation limited to 2 full pages

### SOUTHERN LIVING

#### Partner Benefits:

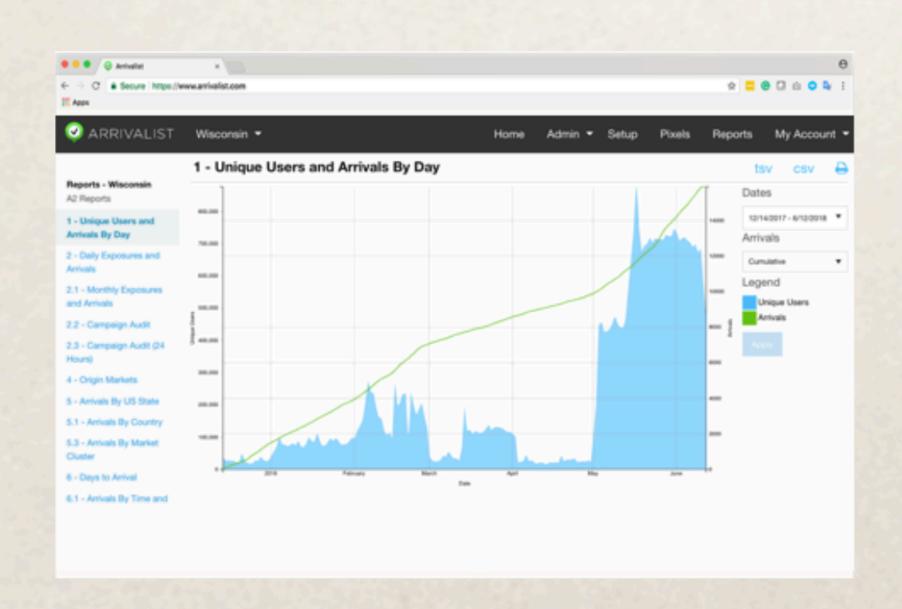
- Added value offerings included as part of larger program
  - TN Travel Email
  - Bonus Listing + Leads
- The state of Tennessee and participating partners will make a bigger splash in issue when running adjacently
- Discounted ad space

#### For questions or to participate, contact:

Holly Belk
Southeast Account Director
holly.belk@meredith.com
404.259.7035



Arrivalist has the ability to measure visitation to key points of interest or comprehensive tracking provides media attribution insights.



### Who can participate?

DMOs, hotels and attractions

### TDTD Investment: existing Arrivalist contract (\$115,000)

- Provides a 10% discount on 2-year agreements and a 15% discount on 3-year agreements
- Access to program through June 30, 2021
- POI set-up fee waived (\$5,000 value)

### **Annual Subscription Tiers Visitation only**

Basic	Standard	Plus
\$22,500/annual*	\$45,000/annual*	\$67,500/annual
<ul> <li>Always on Visitation Insights Dashboard</li> <li>3-month lookback window</li> <li>Up to 10 POI's</li> <li>Dashboard support</li> </ul>	<ul> <li>Always on Visitation Insights Dashboard</li> <li>6-month lookback window</li> <li>Up to 50 POI's</li> <li>2 Standard Visitation Reports/year</li> <li>Quarterly Account Management consultation</li> <li>Dashboard support</li> </ul>	<ul> <li>Always on Visitation Insights Dashboard</li> <li>12-month lookback window</li> <li>Up to 100 POI's</li> <li>4 Standard Visitation Reports/year</li> <li>Quarterly Account Management consultation</li> <li>Dashboard support</li> </ul>

\*Annual Subscription billed upon delivery. 10% discount for 2 year agreement, 15% discount for 3 year agreement

### **Annual Subscription Tiers: Comprehensive**

Basic	Standard	Plus
\$54,000/annual*	\$76,500/annual*	\$90,000/annual
• **Attribution campaign monitoring	<ul> <li>Dashboard</li> <li>6-month lookback window</li> <li>Up to 50 POI's</li> <li>2 Standard Visitation Reports/year</li> <li>**Attribution campaign monitoring</li> </ul>	<ul> <li>Always on Visitation Insights Dashboard</li> <li>12-month lookback window</li> <li>Up to 100 POI's</li> <li>4 Standard Visitation Reports/year</li> <li>**Attribution campaign monitoring</li> <li>Quarterly Account Management consultation</li> <li>Dashboard support</li> </ul>

\*Annual Subscription billed upon delivery. 10% discount for 2 year agreement, 15% discount for 3 year agreement
\*\*50MM estimated impression needed annually for owned media and Arrivalist Approved vendors

### A La Carte Menu\*

Additional Points of Interest	\$250/year, minimum of 10 POI's
Locals vs. Non-Locals	\$15,000/year
Standard Reports	\$5,000/report
Custom Reports	Custom Pricing
Lookback Data	\$2,500/month
Arrival Regions	\$2,000 each/year
POI's Outside of Arrival Zone	\$2,000 each/year
TV Measurement Study	\$15,000/campaign
OOH Measurement Study	\$15,000/campaign
Digital Measurement Study	\$15,000/campaign

<sup>\*</sup>Requires Annual Subscription

# ARRIVALIST Available Charts

Visitation	Attribution	
Daily Arrivals	Campaign Performance	
Visits by Time & Day	Days to Arrival	
Visits by Origin Market	Distance to Arrival	
Locals vs. Non-Locals*	Arrivals by Origin Market	
Overnight vs. Daytrip	Arrivals by Channel or Creative	
POI Map	Arrivals by Click	
POI Cross Visitation	Arrival Sequences	
POI Visits over time	Arrival Lift	
POI Foot Traffic	Stay Lift	

<sup>\*</sup>Only available at certain annual pricing tiers or a la carte

#### Partner Benefits:

- Access to platform at discounted (10-15%) rate
- Access to program through June 30, 2021\*
  - Can participate at any time during this timeframe, and contract will remain active for one (1) year upon signup

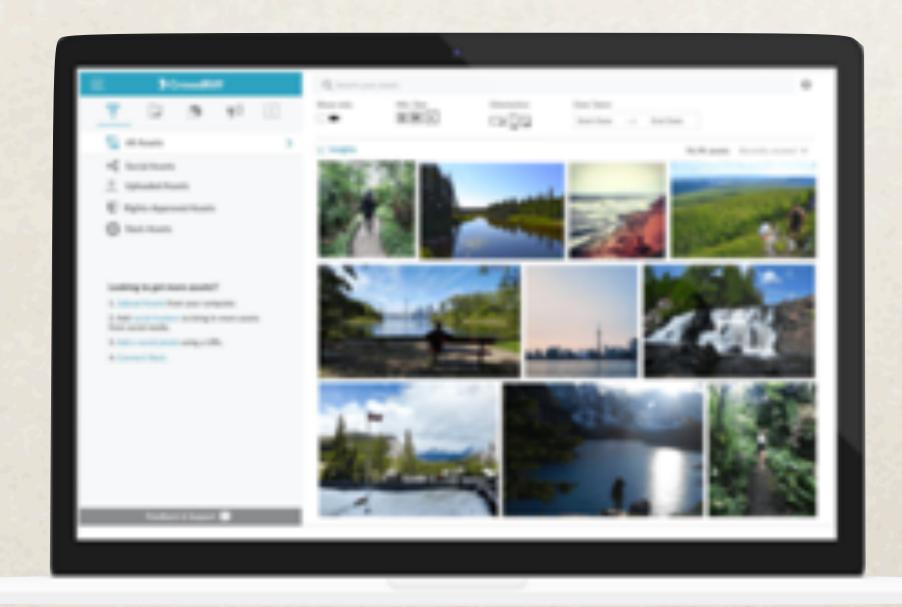
#### For questions or to participate, contact:

Charles Lewis
Senior Business Development
charles@arrivalist.com
770.335.6776

\*Program may be renewed to extend availability beyond June 2021

### CROWDRIFF

CrowdRiff is a visual influence platform that inspires new and returning interest to travel brands through curated UGC content. Its AI-powered image discovery lets tourism brands and attractions find content using everyday language.



CrowdRiff's Partner Network provides the unique ability for TDTD to share and explore curated content from tourism partners. The Partner Network was built to unlock the expertise of local tourism partners and allow tourism organizations to discover and distribute the best curated visuals.

#### Who can participate?

DMOs, attractions and Tennessee tourism partners

#### TDTD Investment: \$44,500/year

- Provides partner access to Collaboration level benefits for no additional investment
- Provides a 25% discount on annual subscriptions for partners

# CROWDRIFF

	Starter Platform	Advanced Platform	Collaboration
		Everything in Starter +:	
Sourcing	30 Social Trackers ( <i>per business account</i> ) Connect Portal Photo Uploading (100gb of storage)	30 Social Trackers (per business account) Hashtag Rights Management Photo Uploading (100gb of storage)	1ο Social Trackers Photo Uploading (10gb of storαge)
Enrichment	Owned Photo Auto Keywording Social Photo Auto Keywording Gallery Analytics	Calls to Action Google Analytics	Owned Photo Auto Keywording Social Photo Auto Keywording Gallery Analytics
Delivery	50 Web Galleries Sidekick	Unlimited Web Galleries 3 <sup>rd</sup> Party Share Portal Public Uploader	1 Web Gallery Unlimited Web Galleries for TDTD Website
Included	Phone & Email Support Training & Onboarding	Phone & Email Support Training & Onboarding Implementation Support Dedicated Account Manager	Phone & Email Support Group Training & Onboarding
Partner Investment	\$5,000/year	\$13,000/year Current partners will have their price increased by \$500 each year on their renewal up until \$13,000.	\$0
Add-On Functionality		Media Hub (\$2,000/year) ARM (\$2,000/year) Video Upload (\$2,000/year) Photowall (\$2,000/year)	

### CROWDRIFF

#### Partner Benefits:

- Enhanced offering to those that participated in FY18/19:
  - 2x the number of social trackers (10 in total)
- 3-year, ongoing access to program (December 1, 2019 November 30, 2022)
- For existing customers, renewals that fall in 2019 will remain at their current price of \$12,000. Renewals that fall in 2020 will be \$12,500 and renewals that fall 2021 will be \$13,000.
- Access to platform at discounted (25%) rate
  - Free offering available
- Additional discounts for partners:
  - An additional 5% discount will be applied to license cost of the below CrowdRiff License plans for partners that sign a 2-year agreement.
  - An additional 10% discount will be applied to license cost of the below CrowdRiff License plans for partners that sign a 3-year agreement.

#### For questions or to participate, contact:

Sandra Rzasa Customer Success Manager sandra.rzasa@crowdriff.com 416-432-4838

### DIGITAL: EXPEDIA

Expedia connects brand with travelers through travel advertising solutions, and allows advertisers to reach travelers as

they are planning for their next vacation.

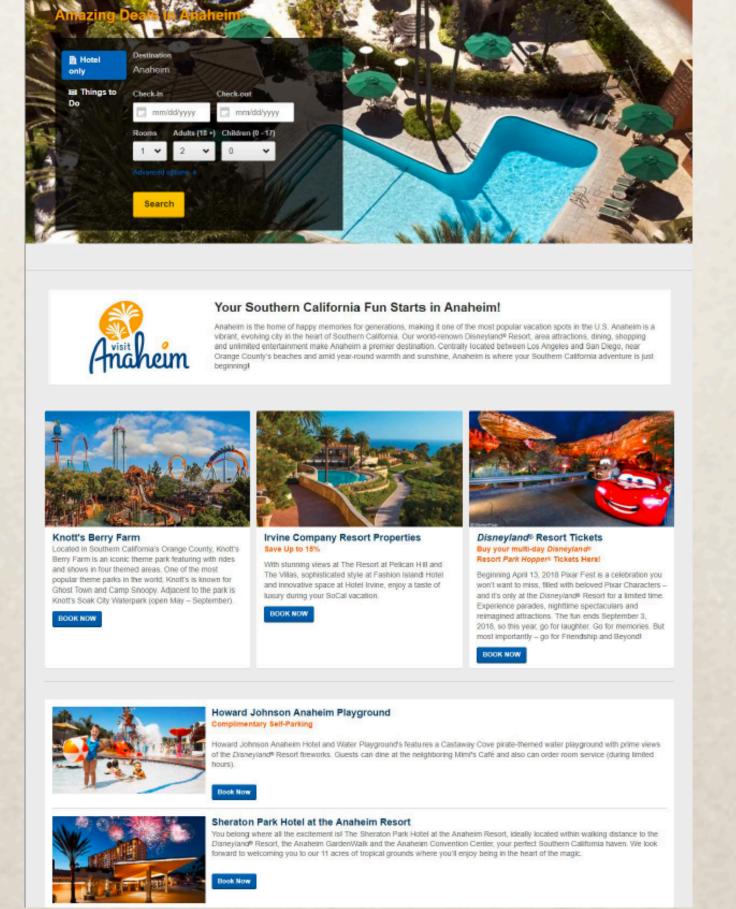
**Expedia's Digital Co-Op Program** provides 1:1:1 value match between Tennessee, its' partners, and Expedia Media Group. Utilizing Expedia Group's first-part data, the campaign will strategically target travel intenders and encourage them to book travel to Tennessee on Expedia and Expedia Group properties (hotels.com, travelocity.com, etc.).

### Who can participate?

All partners

#### TDTD Investment: up to \$150,000 matching funds/year

- The matching increments will be awarded on a first-come-first-serve basis and a partner can select multiple slots up to \$150k.
  - Expedia will continue to match on a 1:1 basis above and beyond TDTD's \$150k matching dollars.
- All media to link to TN co-op landing page, featuring campaign participants.
- Expedia will provide full service support from campaign activation to insights, reporting and billing.



# EXPEDIA

	Standard Tier: \$5,000 Partner Investment	Standard Tier: \$10,000 Partner Investment	Standard Tier: \$15,000 Partner Investment	Featured Tier: \$25,000 Partner Investment 4 partners max. Open to all partners, but DMOs highly suggested
Value with TDTD + Expedia Match	\$15,000	\$30,000	\$45,000	\$75,000
Program Details	-Custom creative/banners driving to custom destination page	-Custom targeting options -Custom creative/banners driving to custom destination page	-Custom targeting options -Prominent positioning on TN landing page -Custom Destination landing page -Custom creative/banners driving to custom destination page	-Custom targeting options -Prominent positioning on TN landing page -Custom Destination landing page -Custom creative/banners driving to custom destination page -Opportunity for additional co-op value
Placement Opportunities	Marquee (\$45 avg. CPM*) 160x600 ROS (\$15 avg. CPM*) Native Results Listing (\$10 avg. CPM*) Native Tiles (\$8 avg. CPM*)			
Minimum Impressions Expected**	1,300,000	2,600,000	4,000,000	6,000,000

\*CPMs are averages. Final CPM for individual partners will be dependent on targeting.
\*\*Final impressions dependent on targeting and placements. Participants guaranteed these impressions at a minimum.

### EXPEDIA

#### Partner Benefits:

- 3:1 value match on plans during the program duration (up to \$150,000 TDTD match)
- Pre and post campaign reporting provided to all campaign participants
- Creative support/development at no additional cost (if needed)
- Campaign management and support from Expedia including implementation, analytics and billing (multiple billing options available)

#### For questions or to participate, contact:

Mary Elizabeth Mosby Senior Business Development Manager mamosby@expediagroup.com 901-430-2948

### DIGITAL CONTENT: MATCHA

Matcha specializes in storytelling — creating and distributing content for brands through content networks for state and local DMOs.



Matcha's Digital Content Program allows for easy content sharing with state partners as well as opt-in opportunity to services packages with additional content marketing solutions.

### Who can participate? DMOs

### TDTD Investment: \$15,000 for content sharing

- Free option provides partners with content to add to their site or distribute via email, social, etc.
  - Limited to 15 partners; awarded on a first-come-firstserve basis

# MATCHA

Who is this package best suited for?	The small brand or DMO with 1-2 marketers, extremely limited content marketing capacity, and need to extend the team's capacity
Access to state content-sharing network?	YES
Content Supply	n/a
Content Distribution (budget used for paid social content ads)	n/a
Total Partner Investment	<b>\$</b> 0
Total Investment (with TDTD match)	\$o*
*TDTD investment of \$15,000	

### MATCHA

#### Partner Benefits:

- 3-year, ongoing access to free and paid programs (January 1, 2020 December 31, 2022)
- Ability to leverage state's article library to distribute on owned and operated channels at no cost (up to 15 partners)

#### For questions or to participate, contact:

Fynn Glover CEO fynn@getmatcha.com 423-316-1776

### DIGITAL: ORANGE 142

Orange 142 specializes in digital media solutions, offering expertise in social, lead generation, and awareness tactics to drive marketing goals.



### Who can participate?

All partners

### TDTD Investment: No state buy-in (discounted media only)

- Provides partners with discounted rates for paid social, lead generation, paid search and streaming radio campaigns
- Media management, reporting and billing all handled by Orange142

### ORANGE 142

#### **LEAD GENERATION**

Duration	Est. Partner Reach	Partner Rate
2-3 months	10,000 leads	\$10,000
2 months	3,000 leads	\$5,000
1 month	500 leads	\$1,000

### Standard Rate Card: \$2.50 CPL TDTD Co-op discount \$1-\$2 CPL

- Participating partner to provide desired leisure audience and geolocation.
- Orange142 will provide a list of consumers names, email, and mailing address who are interested in receiving email newsletter and/or visitor guides.
- Meeting Planner contacts can be provided as an added value to leisure lead generation campaigns.

#### **PAID SEARCH**

Duration	Est. Partner Reach	Partner Rate
12 months	Dynamic	\$10,000
6 months	Dynamic - Optimized towards lead generation	\$5,000
3 months		\$3,000

### Standard Rate Card: 40% management fee TDTD Co-op discount: 25% management fee

- Management fee is factored into totals above with no additional charges incurred.
- Platforms supported: Google, Bing
- All buys include a real-time reporting dashboard as added value.

### ORANGE 142

#### SOCIAL

Duration	Est. Partner Reach	Partner Rate
2-3 months	833,333+ impressions	\$10,000
2 months	416,667+ impressions	\$5,000
1 month	83,333+ impressions	\$1,000

### Standard Rate Card: \$15 CPM TDTD Co-op discount \$12 CPM\*

- Platforms supported: Facebook, Instagram, Twitter, Snapchat, LinkedIn and Pinterest
- Orange 142 will need social account access to implement social campaigns
- All buys include a real-time reporting dashboard as added value

#### **STREAMING RADIO**

Duration	Est. Partner Reach	Partner Rate	
2-3 months	400,000 impressions	\$10,000	
2 months	200,000 impressions \$5,000		
1 months	40,000 impressions	\$1,000	

### Standard Rate Card: \$35 CPM TDTD Co-op discount: \$25 CPM\*

- 1 week lead time needed for audio ad production, available for an additional \$300
- Inventory availability across Spotify, Pandora, iHeartRadio, Local streaming radio channels, Sound Cloud and more.
- All buys include a real-time reporting dashboard as added value.

\*Discounted CPMs include management fees.

### ORANGE 142

#### Partner Benefits:

- 3-year, ongoing access to program (January 1, 2020 December 31, 2022)
- Discounted rates for duration of program
- Campaign management and support from Orange 142
- Expertise in implementation of self-serve campaigns
- No minimum investment to participate

#### For questions or to participate, contact:

Emily Parli Digital Sales Manager, Orange 142 Emily@Orange142.com 808-223-5840

### DIGITAL: SOJERN

Sojern is a digital media partner that specializes in traveler path to purchase data across display, native, and video executions.



**Sojern's Digital Co-Op Program** provides 1:1:1 value match between Tennessee, its partners, and Sojern. Plans can be customized based on available assets and funds for each co-op participant.

### Who can participate?

DMOs, Hotels, Attractions, and Restaurants/Restaurant Groups.

### TDTD Investment: up to \$120,000 matching funds/year

- The matching increments will be awarded on a first-come-first-serve basis and a partner can select multiple slots.
  - Once state matching dollars are claimed, partners can still take advantage of discounted rates (33% discount on standard rates) with Sojern through the TDTD co-op program.
- Sojern will provide full service support from campaign activation to insights, reporting and billing.

# SOJERN

	\$1,000 Monthly Partner Investment*	\$2,500 Monthly Partner Investment*	\$5,000 Monthly Partner Investment*	\$7,500 Monthly Partner Investment*	\$10,000 Monthly Partner Investment*
Monthly Value with TDTD + Sojern Match	\$2,000	\$5,000	\$10,000	\$15,000	\$20,000
Monthly Display Impressions (including match)	400,000	1,000.000 2,000,000		3,000,000	4,000,000
Monthly Native Impressions (including match)	OR 333,333	OR 833,333	OR 1,666,666	OR 2,500,000 OR	OR 3,333,333
Monthly Video Impressions (including match)	Video not recommended at this investment level	Video not recommended at this investment level	714,285	1,071,428	1,428,571

\*3 month minimum, tactics are scalable and customizable

### SOJERN

#### Partner Benefits:

- Ongoing access to program (January 1, 2020 December 31, 2022)
- 1:1 value match on plans during the program duration in addition to discounted co-op pricing after all matching funds have been awarded
- Plans can be initiated at anytime
- Campaign management and support from Sojern including reporting and analytics (with necessarily pixel placement implemented at campaign launch)

#### For questions or to participate, contact:

Stephanie Dunford Senior Sales Manager, Tourism Stephanie.dunford@sojern.com 402.968.7543

# BUDGET OVERVIEW

Vendor	Annual Budget	Notes	
CrowdRiff	\$44,500	46 partners currently taking advantage of the Crowdriff program	
Arrivalist	\$0	State contract is \$115k	
Southern Living	\$69,674	Assuming 1 full-page ad + 3 additional partner pages	
Sojern	\$120,000	Matching dollars awarded on a first-come-first-serve basis \$30k cap per partner, Sojern continue to honor discounted rates after all matching dollars are awarded	
Expedia	\$150,000	Matching dollars awarded on a first-come-first-serve basis	
Orange 142	\$0	No state matching required	
Matcha	\$15,000	\$15k for free content sharing, continuing in 2021 for 10 partners currently enrolled	
	\$399,174		