SECTION 1: TRAVEL INSIGHTS









DOMESTIC TRAVEL **3% GROWTH Expected Annually**

U.S. MARKET \$1 TRILLION

In Annual Spending

TRAVEL PLANS

50%

Of Americans are planning to travel more this year than they did in 2023.

TRANSPORTATION

63%

Plane

ANNUAL LEISURE TRAVEL SPENDING

54,826

The average maximum for the next 12 months.

STATE OF DOMESTIC U.S. TRAVEL

THE STATE OF THE INDUSTRY IN 2024

After falling by 75% in 2020, travel is on its way to a full recovery by the end of 2024. Domestic travel is expected to grow 3% annually and reach 19 billion lodging nights per year by 2030.

Spending on travel is expected to follow a similar trajectory, with the domestic travel market in the U.S. at \$1 trillion in annual spending.

There's no doubt that people still love to travel and will continue to seek new experiences in new places. In fact, the vast majority of Americans are prioritizing travel in 2024, with 50% planning to travel more this year than they did in 2023.

- 90% plan to take at least one trip.
- 85% will travel out of state.
- 38% plan to travel internationally.

Many Americans are also opting to stay close to home, with 46% planning to take a staycation. And 1 in 4 will be traveling for business at least once this year.

When it comes to how Americans will travel, 63% will be hitting the road in their cars, and 67% will fly.

TRAVELER SENTIMENT

Despite concerns about travel costs and personal finances, Americans' travel outlook remains sunny.

• 40.2% of Americans report being extremely excited to travel.

And travel budgets are rising. The average maximum annual spend for leisure travel in the next 12 months is \$4,826, one of the highest on record. With Boomers and Gen Z most likely to have a larger budget for travel expenses.

STATE OF DOMESTIC U.S. TRAVEL



KEY TRAVELER MOTIVATIONS

47.5% Visiting friends and family

44.4% Relaxation

34.7% Escaping daily life

20.0% Self-care

19.7% Enjoying the outdoors



BARRIERS TO TRAVEL

38.2% The total price of travel

35.3% Personal financial reasons

28.5% Airfare prices

26.5% Gas prices



DISTINCT DRIVERS AMONG TRAVEL COHORTS

- Gen Z: Seeking to find themselves through travel, and open to traveling solo and internationally
- Millennials: Focused on kids more than themselves; emphasizing family vacations
- Gen X: Still focused on family, but with their kids now older, trips can be more active or adventurous
- Baby Boomers: Primarily staying domestic, and prioritizing visits to family or family places.

ABO



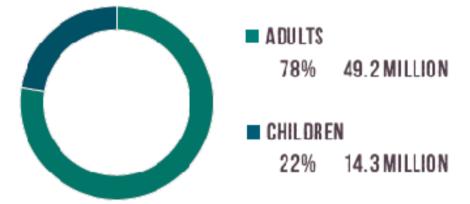
2022 DOMESTIC VISITOR ANAI Domestic travelers who have visited Tennessee in 2022

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SIZE OF TENNESSEE OVERNIGHT TRAVEL MARKET - ADULTS VS. CHILDREN

Total Overnight Person-Trips

63.5 MILLION



SIZE OF TENNESSEE DAY TRAVEL MARKET - ADULTS VS. CHILDREN THE SURVEY RESPONSES HELP DMOS AND PARTNERS UNDERSTAND:

The markets sending the most visitors to Tennessee otal Day Person-Trips

ADULTS

77% 59.1 MILLION

The demographics and travel party profile (size, makeup, etc.) of visitors

CHILDREN

The reasons people travel (visiting friends and family, business, etc.) $^{23\%}$

17.8 MILLION

The type of activities Tennessee visitors enjoy, and how those activities differ for day and overnight travelers.

GDEEPER INTO THE VISITOR PROFILE

TN Department of Tourist Development partners with Longwoods Travel USA® survey to develop a profile for Tennessee visitors in 20 is useful for partners and DMOs who may not have access to a visit community. The survey responses help DMOs and partners underst

- The markets sending the most visitors to Tennessee
- The demographics and travel party profile (size, makeup, etc.) of visitors
- The reasons people travel (visiting friends and family, business, etc.)

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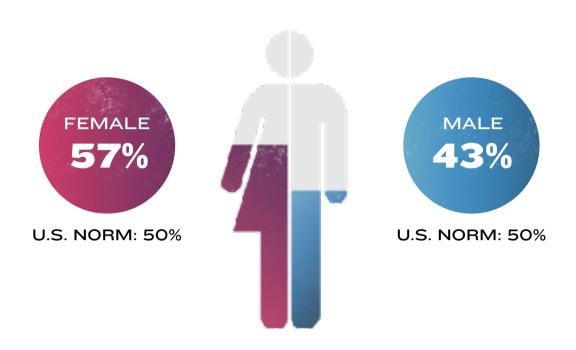
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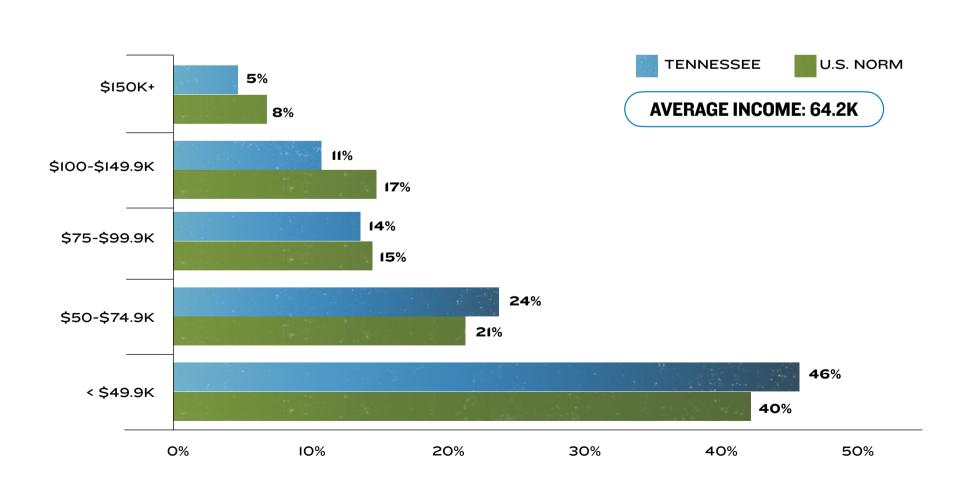
2023 TENNESSEE DOMESTIC OVERNIGHT VISITOR ANALYSIS

Sample size of overnight travelers is 5,336. Data pertains to Tennessee statewide and may differ from market to market.

DEMOGRAPHICS: GENDER



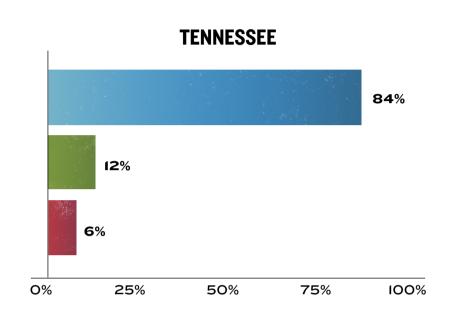
DEMOGRAPHICS: HOUSEHOLD INCOME

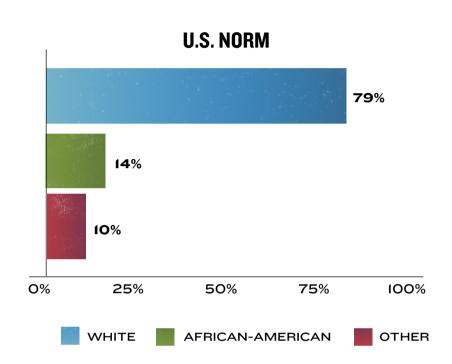


2023 TENNESSEE DOMESTIC OVERNIGHT VISITOR ANALYSIS

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DEMOGRAPHICS: RACE



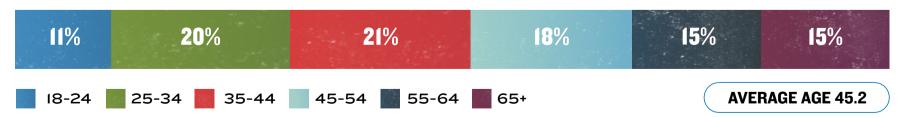


DEMOGRAPHICS: AGE

TENNESSEE



U.S. NORM



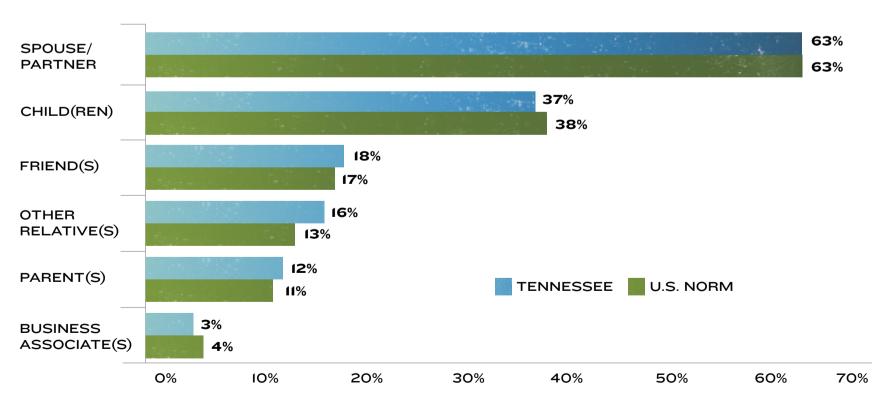
2023 TENNESSEE DOMESTIC OVERNIGHT VISITOR ANALYSIS

TRAVEL PARTY: SIZE



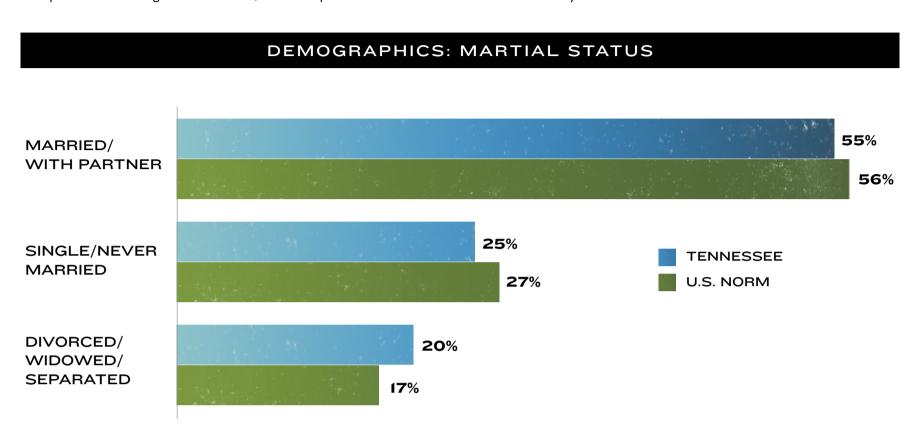
TRAVEL PARTY: COMPOSITION

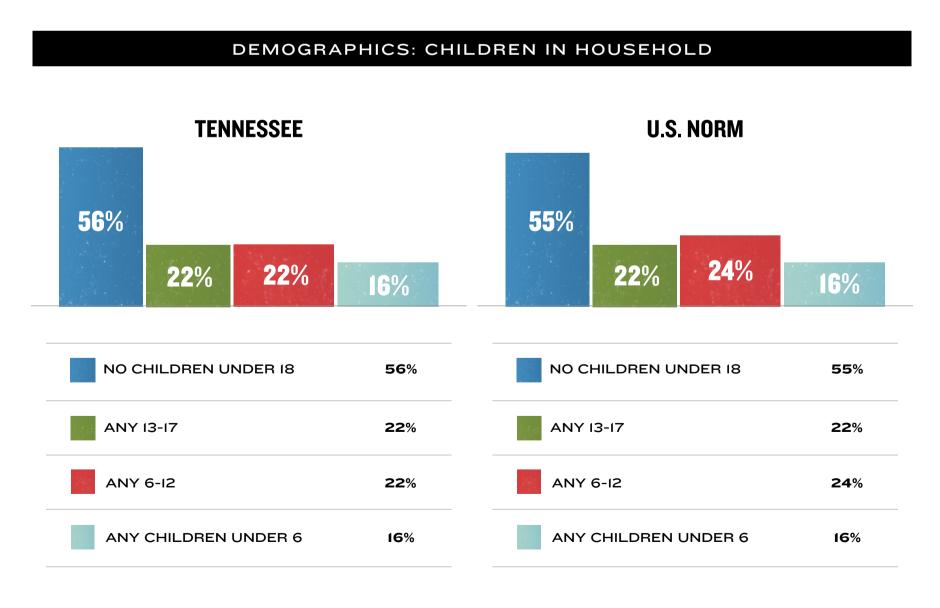
BASE: 2023 Overnight person-trips that included more than one person.



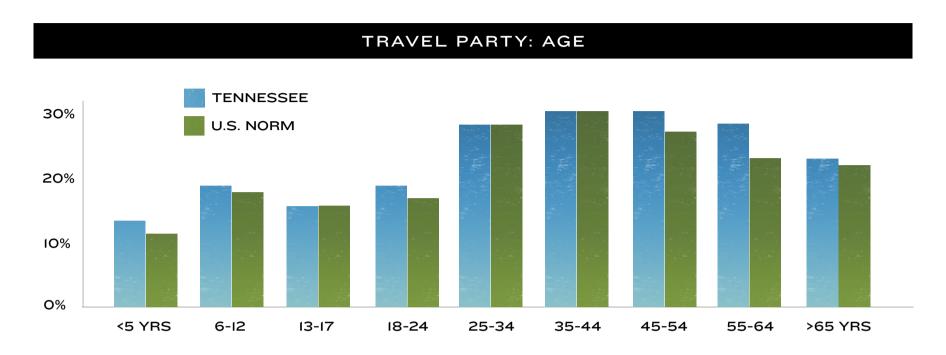
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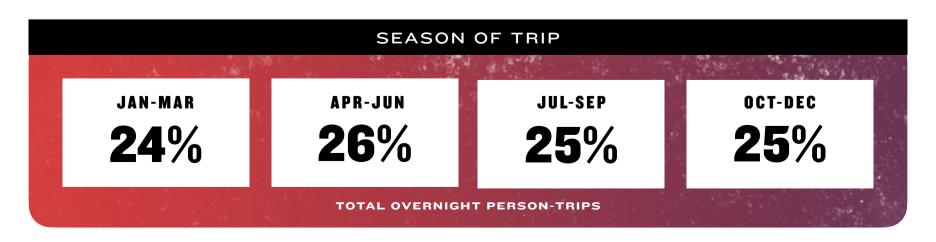


2023 TENNESSEE DOMESTIC OVERNIGHT VISITOR ANALYSIS



TOP IO ACTIVITIES & EXPERIENCES

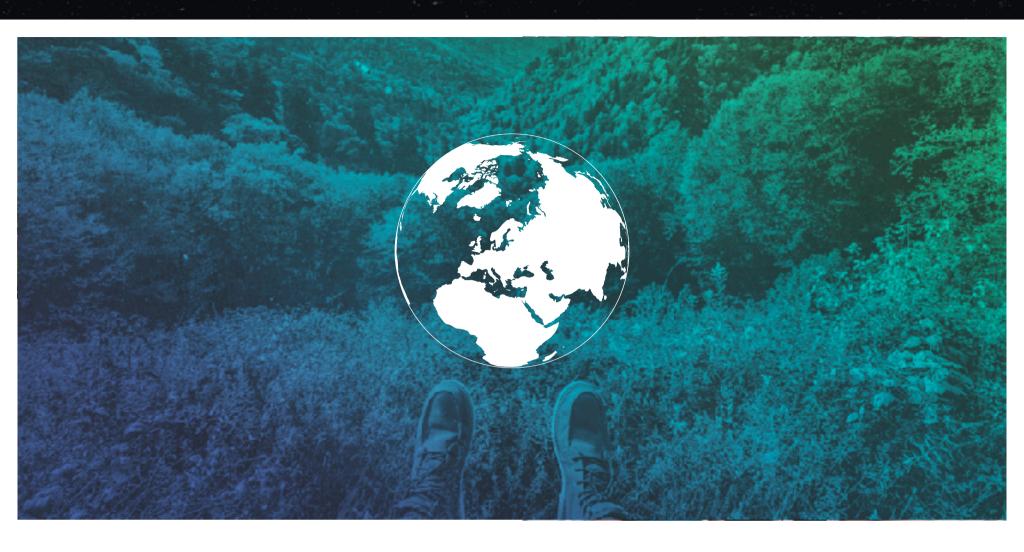
	TENNESSEE	U.S. NORM
Shopping	33%	26 %
Sightseeing	32%	20%
Landmark/Historic Site	19%	13%
Bar/Nightclub	17%	15%
Museum	15%	11%
National/State Park	14%	15%
Live Performances	14%	9%
Winery/Brewery/Distillery Tour	13%	13%
Hiking/Backpacking	13%	8%
Local Parks/Playgrounds	12%	10%



2023 TENNESSEE DOMESTIC OVERNIGHT VISITOR ANALYSIS

	TENNESSEE	U.S. NORM
1 Month or Less	30%	33%
2 Months	17%	17%
3-5 Months	19%	18%
6-12 Months	13%	13%
More Than 1 Year in Advance	4%	4%
Did Not Plan Anything in Advance	16%	15%

MAIN TRIP PURPOSE				
	TENNESSEE	U.S. NORM		
Visiting Friends or Relatives	36%	43%		
Tour	16%	10%		
Special Event	9%	8%		
Outdoors	8%	7 %		
City Trip	7%	6%		
Theme Park	5%	3%		
Resort	4%	5%		



INTERNATIONAL TRAVEL

17% VISITOR GROWTH

Expected in 2024

PROJECTED VISITORS

85.2 MILLION

For 2025

GLOBAL MARKET

S213.1 BILLION

2023 Spending

TOP COUNTRIES



CANADA



MEXICO



THE U.K.



FRANCE



GERMANY

STATE OF INTERNATIONAL **U.S. TRAVEL**

THE STATE OF THE INDUSTRY IN 2024

After falling significantly in 2020, international travel is on its way to a full recovery. Latest forecasts expect international arrivals in the U.S. to surpass pre-pandemic 2019 levels in 2025 with 85.2 million visitors.

- In 2023, the U.S. welcomed 66.5 million international visitors, an increase of 31% from 2022. For the remainder of 2024, a 17% increase is forecast to 77.7 million visitors, just 2% shy of the 79.4 million in 2019 prior to COVID's impact.
- New York was the most-visited state by overseas travelers in 2023, up from #2 in 2022, followed by Florida and California.
- 2023 overseas visitation to the following U.S. states surpassed visitation in 2019: Tennessee (+15%), Texas (+7%) and Georgia (+5%).
- Spending by international visitors to the United States (travel exports) totaled \$213.1 billion in 2023, an increase of +29% from \$165.5 billion in 2022.

COUNTRIES DRIVING GROWTH

During Q1 of 2024, visits from Europe and the Americas (including the Caribbean) already exceeded pre-pandemic levels. The Middle East and Africa have recovered to 90% of 2019 levels. But visits from Asia continue to lag significantly—with visits from China and Japan still only half of 2019 levels, resulting in 4 million fewer visitors annually.

NTTO forecasts that visits from those countries won't fully recover until late 2025 or 2026. India, on the other hand, has had terrific growth in the U.S. and already significantly exceeded pre-pandemic visitor levels.

TENNESSEE INTERNATIONAL SPENDING ANALYSIS

Tennessee's international visitor economy witnessed a significant recovery in 2023, with spending reaching \$750 million and visitor numbers hitting 640,000. As the US continues to rebound from the pandemic's impact, Tennessee's spending index is poised to hit 103 out of 100 when comparing 2019 figures to projections for 2025, laying a robust foundation for international travel recovery.

THE SURGE IN SPENDING AND VISITATION IS PRIMARILY FUELED BY VISITORS FROM:

- UK
- Germany Australia
- Japan
- South Kora
- Ireland
- Austria

- China
- India
- Canada
- Switzerland
- The Nordics
- Brazil

INTERNATIONAL SPENDINGS

S750 MILLION

In 2023

INTERNATIONAL VISITORS

640,000

In 2023

ESTIMATED SPENDING INDEX ESTIMATED

103/100

comparing 2019 vs 2025

PROJECTED 2025 INTERNATIONAL TOURISM

S951M

818K

In Spendings

Visits

2025 TOP COUNTRIES



THE U.K.



IRELAND



CANADA



GERMANY



AUSTRIA



SWITZERLAND

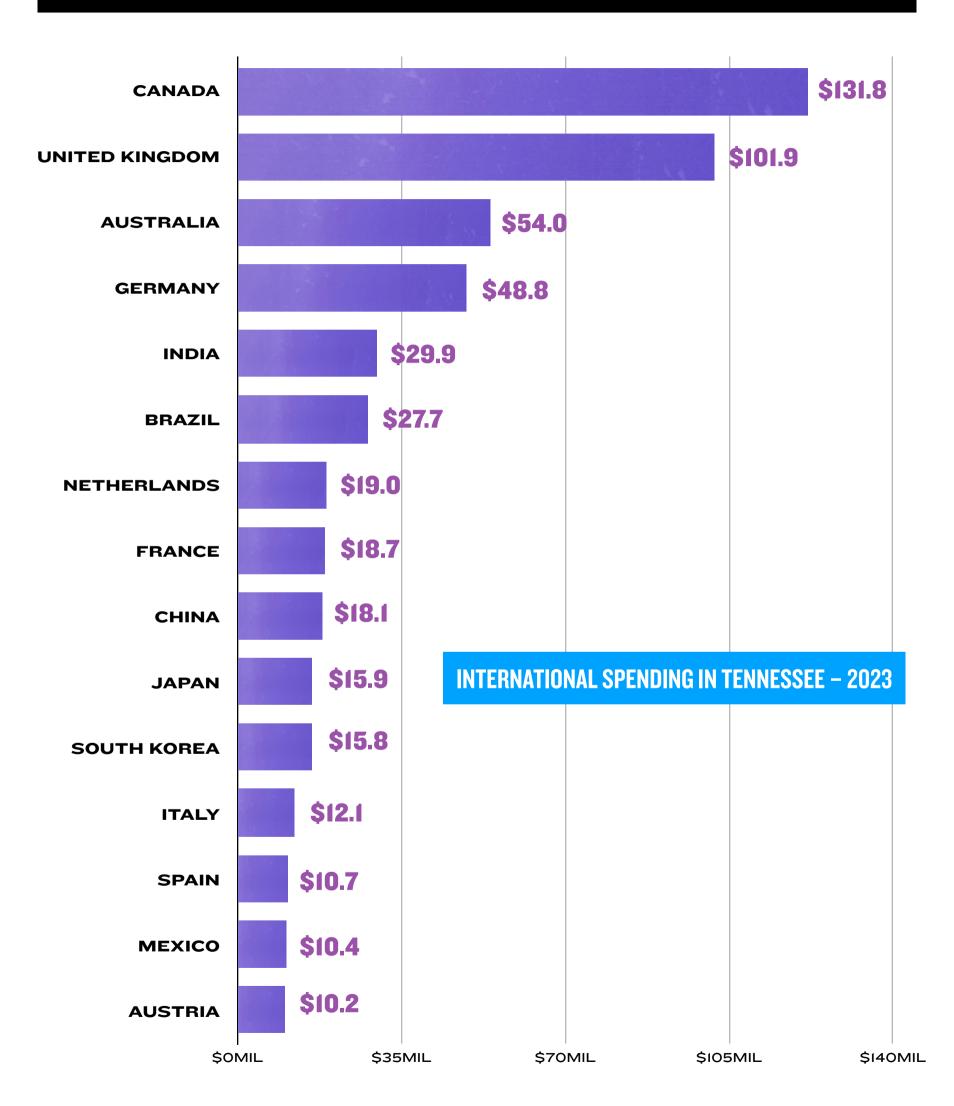


AUSTRALIA

Tourism Economics predicts a notable increase in international tourism in 2025, projecting \$951 million in spending and 818,000 visits.

When spending and visits are compared by country, the UK + Ireland, Canada, Germany + Austria + Switzerland, and Australia are among the top markets contributing to spending and visitation in 2025. The top ten markets are projected to account for 70% of the international spending.

2023 SPENDING IN TENNESSEE BY TOP 15 MARKETS



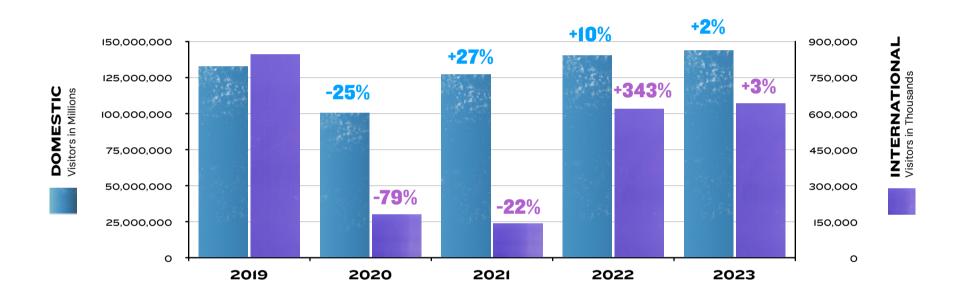
GROWTH OF TENNESSEE VISITATION - DOMESTIC & INTERNATIONAL

In 2023, more than 144 million visitors (international and domestic) spent \$30.6 billion across the Tennessee economy. Visitor volumes and spending increased 2.4% and 6.2%, respectively, over the prior year.

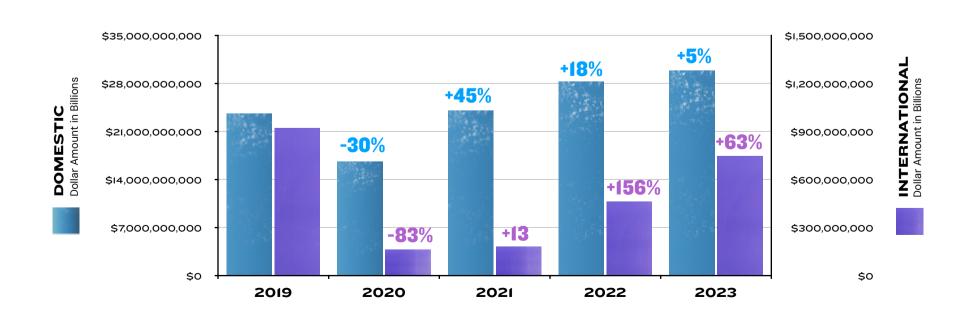
Visitor spending of \$30.6 billion generated \$8.1 billion in direct labor income, sustained 191,522 direct hospitality jobs and generated \$3.2 billion in direct state and local tax revenues in 2023.

Each household in Tennessee would need to be taxed an additional \$1,160 to replace the direct visitor-generated taxes received by Tennessee state and local governments in 2023.

DOMESTIC (MIL) & INTERNATIONAL (K) VISITATION



TENNESSEE VISITOR SPENDING (\$ BILLIONS)



GLOBAL TRAVEL TRENDS - OPPORTUNITIES



SET-JETTING

As we revealed in 2023—planning trips inspired by TV shows and movies is influencing travel now more than ever. In fact, travelers say TV shows influence their travel decisions more than Instagram, TikTok, and podcasts. The top set-jetting destinations to watch in 2024 are: Thailand (coming in The White Lotus, season 3, Scottish Highlands (seen in Outlander, season 8, and Romania (seen in Wednesday, season 2).

OVER 50%

Of travelers say they've researched or booked a trip to a destination after seeing it on a TV show or in a movie.



DESTINATION DUPES

Social media popularized the concept of "dupes," and the concept is taking off in travel. Not only do these alternatives offer potential savings, they're often less crowded and a little more unexpected and off-thebeaten path for adventurous travelers. Expedia has dubbed Taipei (vs. Seoul), Paros (vs. Santorini), Perth (vs. Sydney), and Memphis (vs. Nashville) as some of the top "dupe" destinations to keep an eye on in 2024.

1 IN 3

Global travelers say they've booked a vacation to a "dupe" destination.



VIBE CHECKS

In a world where the right "vibes" make or break an experience, a destination's mood and feel are increasingly important to travelers. Hotel reviews mentioning the word "vibe" are booming, with a 1,090% jump over last year in the Hotels.com app. Popular vibes include "retro," "funky," "modern," "artsy," "vintage," and "chill." Overall, guests are looking for the perfect vibe to set the right tone for their entire trip.

90%

Of travelers identified the vibe as an important factor in their travels.



TOUR TOURISM

In 2023, the cultural impact of the Eras and Renaissance tours was undeniable, and it was a driving force in travel. "Tour Tourism" continues to thrive, with 70% of travelers saying they're more likely than ever to travel to a concert outside their hometown. To meet demand, platforms like Marriott Bonvoy Moments are enabling members to use points to redeem unique experiences like concerts and sporting events.

OVER 40%

Of travelers say they would travel for a concert as a reason to visit a new place.

GLOBAL TRAVEL TRENDS - OPPORTUNITIES

UNEXPECTED 'GO-CCASIONS'

With 1/3 of travelers planning to take more trips in 2024, people are finding more interesting and unexpected reasons to celebrate and getaway. Beyond the standard girls' weekends or reunions, travelers are celebrating with "go-ccasions" big and small. According to Vrbo, anything goes. Be it retirements, new jobs, promotions, pet birthdays, or even 'first-date-iversaries', people are eager for any excuse for quality time with loved ones.

1 IN 4

People say they are looking for any excuse to take a trip with friends or family.



OUTSIDE IN

As indoor-outdoor living grows in popularity, the outdoor amenities of a place are driving travelers to book. In fact, 31% say that the quality of a home's outdoor amenities is the key factor in deciding which vacation home to book. In-demand amenities include properties with a private pool or hot tub, fire pits, outdoor kitchens, and recreation like ping pong tables, pickle ball courts, and lawn games.

42%

Of travelers book vacation homes with outdoor amenities they don't have or can't afford at home.



EXTRAORDINARY EXPERIENCES

In 2024, travelers are seeking one-of-kind experiences that authentically immerse them in a place. In response, Airbnb introduced Icons, a new category of extraordinary experiences hosted by iconic names in music, film, television, art, and sports. Standout experiences include a stay in the Up house from the Disney/Pixar film, a special living room performance from Doja Cat, and a stay at Prince's Purple Rain house.

95%

Of travelers prefer to spend at least part of their trip on new and unique experiences.



QUIET ESCAPES

Among Pinterest users, searches for "quiet places" and "calm places" increased by 50% and 42% in 2023. As travelers desire relaxation and rejuvenation while away, they're seeking out quiet places connected to nature to meet their needs. Among Vrbo's top trending property types for 2024, converted mills saw a 47% increase over last year, while barns and farmhouses saw 21% and 42% jumps, respectively. A Smoky Mountain Cabin sounds perfect.

OVER 50%

Increase in searches for "quiet places" among Pinterest users in 2023.



GLOBAL TRAVEL TRENDS - GROWING AUDIENCE SEGMENTS



BLACK TRAVELERS' HAVE SPENDING POWER

We have an important opportunity to understand and authentically reach Black travelers. A powerful Black travel movement has emerged over the past decade - one centered on giving Black travelers the advice, inspiration and sense of community needed to explore the world.

71% Black travelers need to feel safe and welcome to visit a destination.

More likely to visit if they see Black representation in travel advertising.

of Black travel parties are comprised of young families (more than 12% young families among all U.S. travelers).

of Black adults plan to travel to locations/landmarks associated with **50%** their ethnic heritage (16% higher than gen pop)



GEN Z TRAVELERS HAVE LANDED

Gen Z is not waiting to see the world - more than half are already considered frequent travelers. And they are more likely to prioritize adventure, mental health benefits, and cultural experiences when they travel. They are 2.57x more interested in outdoor adventures and 1.5x more interested entertainment vs. avg US adult travelers.

of Gen Zers ranked "travel and seeing the world" as the most important way to spend their money.

say they're willing to pay higher rates/fares to use a travel service provider that demonstrates environmental responsibility (vs. 48% of millennials).

of Gen Z are nonwhite. As the most racially, ethnically diverse generation today, they require diversity & inclusion from brands they support.

Gen Z falls into the Music Lovers, Experience Seekers and Outdoor Enthusiast.



HISPANIC TRAVELERS' TAKE 2X MORE TRIPS

Not only do Hispanic travelers take 2 more trips per year than non-Hispanic travelers, when they travel, they outspend non-Hispanic travelers by an average of \$300. Furthermore, they are more likely to travel in larger groups, which means more spending dollars per trip.

When Hispanics travel, they are influenced by their culture, looking to connect with elements such as family, music, and history. Hispanic travelers are a largely untapped niche market that could help reinvigorate destinations.

60% Say travel decisions are influenced by their children

31% Travel in groups of 4+ vs. 25% of the general population

Are more likely to visit places that embrace their culture & celebrates Hispanic business + cultural contributions.

GLOBAL TRAVEL TRENDS - TRAVEL INSPIRATION BY CHANNEL BY AUDIENCE

QUESTION: Please think about how travel destinations could best reach you with their messages right now. Where would you generally be most receptive to learning about new destinations to visit? (Please select all that apply)

