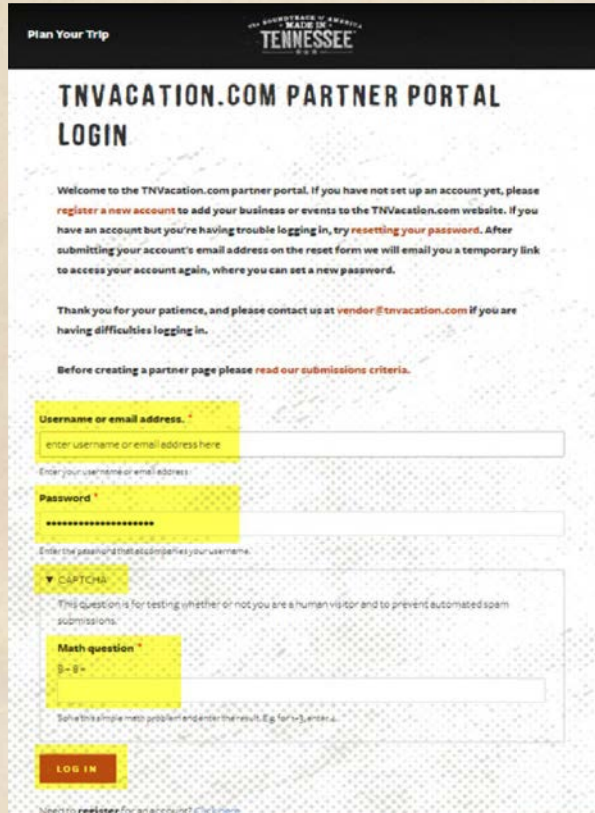


## TROUBLE LOGGING IN? TRY THE FOLLOWING



### 1 | VERIFY THE URL IS CORRECT

Open a new window and copy and paste this URL into your browser:

<https://www.tnvacation.com/partner/login>

### 2 | VERIFY THE EMAIL ADDRESS OR USERNAME WE HAVE ON FILE IS THE EMAIL ADDRESSOR USERNAME YOU ARE USING

If you have the email address in which you received your confirmation, copy and paste that address into the username or email address field.

Type in your password (be sure to be conscious of upper and lowercase)

Answer the CAPTCHA question.

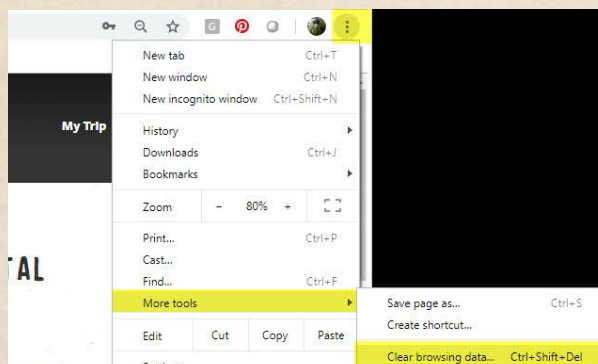
Click LOG IN

## CLEAR CACHE

This could be a caching issue. Follow the steps below to clear you cache and try logging in again.

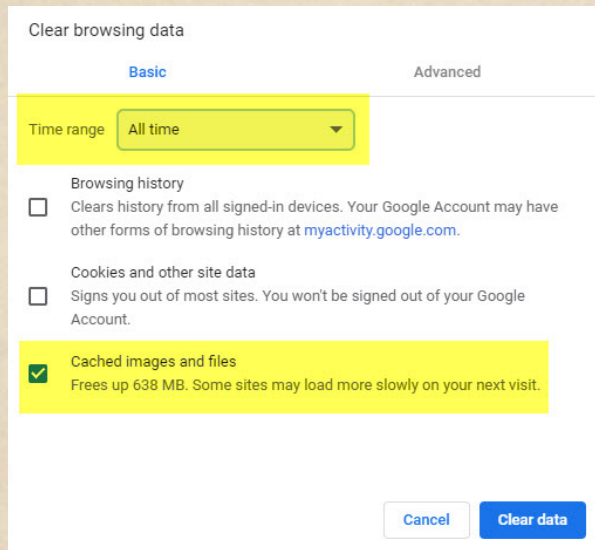
NOTE: The instructions below are browser specific. Be sure to find your browser type and follow those instructions.

## CHROME



In the upper right corner, select the utility menu, hover over “more tools” and then “clear browsing data”. (a shortcut would be to select CTL+SHIFT+DEL)

## CHROME CONT.

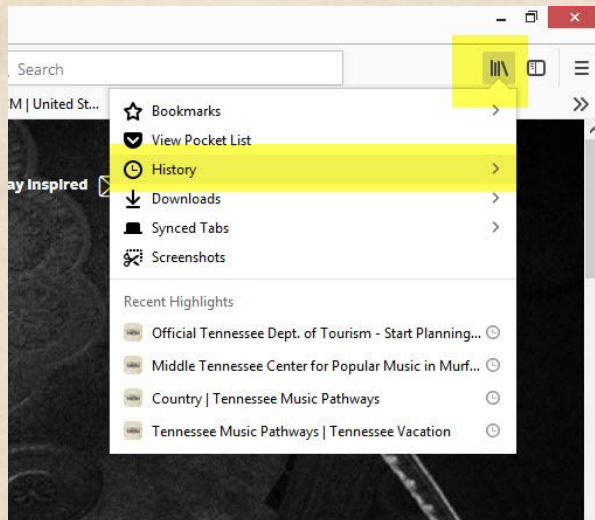


Set your time range and select cached images and files.

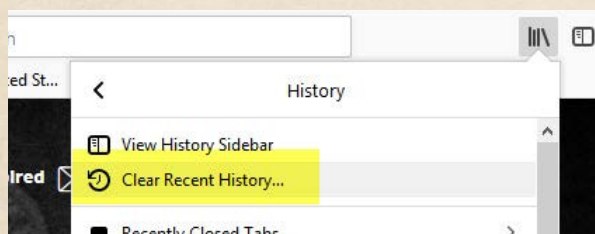
Select “Clear data” button.

Once those steps are completed, go back to the initial log-in instructions.

## FIREFOX

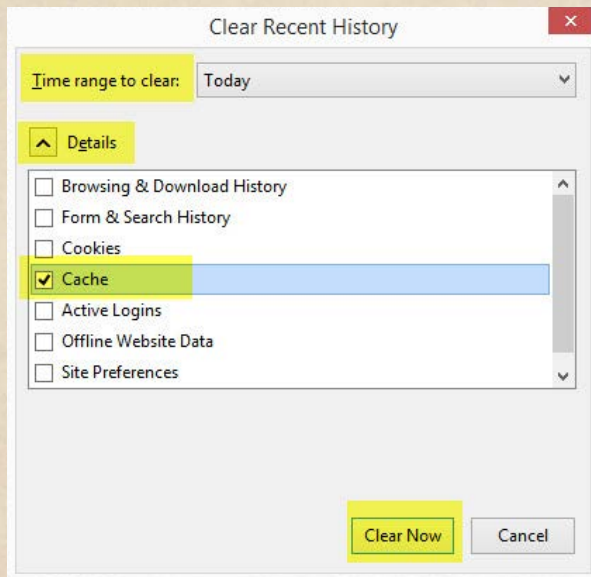


Select utility menu from navigation bar and then select History:



From History, then select “Clear Recent History”

## FIREFOX CONT.



Then select time range and “Cache” and select the “Clear Now” button.

Once those steps are completed, go back to the initial log-in instructions.

## INTERNET EXPLORER (EI)

Select the utility menu from the Navigation bar, then select “Safety” and “Delete browsing history...”

