

The **MISSION** of the Tennessee Department of Tourist Development is to increase the state's economic viability and support the growth of tourism in all 95 counties by inspiring travel, developing programs and enhancing industry partnerships which drive job creation, tax revenue and new investments, thereby enriching the quality of life for every Tennessean.

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#### ADMINISTRATION SERVICES



**Kevin Mahoney** Assistant Commissioner Kevin.Mahoney@tn.gov 615-741-9023

Oversees human resources, legal, financial, procurement and other support services.



Cheri Maddox Director of Human Resources

Cheri.Maddox@tn.gov

Compensation and benefits, on-boarding employees and performance management.

615-741-1762



Fay Hicks Tourism Information Specialist Fay.Hicks@tn.gov

Customer service for tourism information, fulfill individual and bulk order distribution.

615-741-9020

## MARKETING



Brian Wagner Assistant Commissioner Brian.Wagner@tn.gov 615-532-7853

Leads marketing, communications, public relations and sales insights and strategy.



Will Crockett Social Media Manager Will.Crockett@tn.gov 615-741-9007

Consumer-facing social media marketing and management; oversees CrowdRiff.

## **CENTRAL STAFF DIRECTORY**



Mark Ezell Commissioner Mark.Ezell@tn.gov 615-741-9001

Responsible for the growth strategy and overall branding of tourism to Tennessee.



Dennis Tumlin Chief Customer Officer Dennis.Tumlin@tn.gov 615-532-4132

Create customer-centric strategies to increase connectivity and grow tourism.



Catherine Mayo Executive Assistant Catherine.Mayo@tn.gov 615-741-9016

Executive Assistant to the Commissioner.



Ashley Fuqua Legislative Liaison Ashley.Fuqua@tn.gov 615-741-9045

Director of legislation and policy, responsible for cultivating relationships with legislators.



Alicia Widrig General Counsel Alicia.Widrig@tn.gov 615-741-9065

Practices intellectual property, contracts, employment & labor, digital media, internet.



Mark White Procurement Officer Mark.White@tn.gov 615-741-9008

Procurement Officer for the department and accounts payable.



Adam Mansell

Statistical Research Specialist Adam.Mansell@tn.gov 615-788-9477

Oversees research, analysis and evaluation related to policies and marketing programs.



Dawn Grooms

Business Manager Dawn.J.Grooms@tn.gov 615-741-9047

Budget, financial reporting and tracking, grant reimbursements, admin support.



Nekasha Pratt Director of Marketing Nekasha.Pratt@tn.gov 615-741-9025

Digital and social media, websites, email, brand, partnerships and VMLY&R services.



Stephanie Hamilton Graphic Designer Stephanie.Hamilton@tn.gov 615-741-9005

Graphic design, industry-facing emails and Retire Tennessee; oversees photo library.



Alisa Kessler Creative Services Manager Alisa.Kessler@tn.gov

Graphic design, project management, branding, websites and consumer emails.

## **RURAL TOURISM & OUTREACH**



Melanie Beauchamp Assistant Commissioner Melanie.Beauchamp@tn.gov 615-741-9009

Oversees all aspects of partner outreach, resources and rural tourism development.



Marty Marbry Division Manager, West Marty.Marbry@tn.gov 731-225-0053

Advise and assist partners in 26 counties. Partner outreach, workshops and planning.



Andi Grindley Outreach Projects Coordinator Andi.Grindley@tn.gov 615-741-7994

Project coordination, grant administration, event planning and management.



Zach Ledbetter

Director of Outreach & Engagement Zach.Ledbetter@tn.gov 615-532-2963

Manages tourism partner engagement, department initiatives and communication.



Ashley DeRossett Division Manager, Middle Ashley.DeRossett@tn.gov 615-454-0196

Advise and assist partners in 35 counties. Partner outreach, workshops and planning.



Rob Sherrill Special Projects Coordinator Rob.Sherrill@tn.gov 615-532-8124

Customer service, website support, crossfunctional team building with agencies.

Abbie Gristy Rural Tourism Program Manager Abbie.Gristy@tn.gov 615-879-2197

Dedicated to rural tourism development, focused on distressed and at-risk counties.



Dave Jones Division Manager, East Dave.Jones@tn.gov 865-335-9142

Advise and assist partners in 34 counties. Promotes travel via TV and public speaking.

## COMMUNICATIONS



Amanda Murphy Director of Communications Amanda.Murphy@tn.gov 615-741-9010

Communications strategy: media relations, crisis management, digital, industry outreach.



Jill Kilgore Public Relations Media Manager Jill.Kilgore@tn.gov 615-741-9069

PR campaigns, media outreach, pitching, round ups, FAMs and Songwriters Week.



## Amanda Stravinsky

Communications Content Manager Amanda.Stravinsky@tn.gov 615-532-7822

Press site management, content creator assignments, industry communications.

# **TRAVEL TRADE**



## Kimberly Leonard

Director of Sales Kimberly.Leonard@tn.gov 615-532-0484

Oversees Travel Trade, management of international markets and representation.

# WELCOME CENTERS



Pete Rosenboro Assistant Commissioner Pete.Rosenboro@tn.gov 615-741-9035

Administrates and oversee daily operations of Tennessee's 16 state Welcome Centers.



Audrey Jackson Manager of Team Development Audrey.L.Jackson@tn.gov 615-741-9018

Employee learning and development, statewide training, performance management.



## Tami Giles

Welcome Center Coordinator Tami.Giles@tn.gov 615-741-9012

TEMA ESC, Welcome Center brochure approvals, coordinates WC FAM Tours.









