

#### 'FOR THE LOVE OF TENNESSEE' CARES ACT CAMPAIGN 9.2.2020





- Promote safe travel (social distancing, masks, and sanitization) in Tennessee to generate economic activity to preserve and restore jobs and tax revenue.
- throughout Tennessee.
- Achieve maximum ROI on campaign to drive tax revenue for state of Tennessee.

### GOALS

• Develop a marketing plan to run September - December 2020 to demonstrate to in-state and drive-market travelers how they can safely enjoy activities, destinations and attractions

### SAFE TRAVEL

In order for this campaign to be successful, it will address what travelers and locals are saying are their main concerns:

- - sentiment

1. Showcase safety measures destinations and attractions are taking to increase travel

2. Encourage visitors to travel safely to reduce the spread within the communities they visit

3. Promote activities that travelers view as more safe (camping, RVing, outdoor activities)



### FALL TRAVEL INSIGHTS

#### **Destination Analysts - August 24th Update**

- be prioritizing enjoying nature, avoiding crowds.
- visited an outdoor attraction.
- of school-age children, 37.2% say the uncertainty has made them more likely to travel this Fall.

#### **Tennessee Pulse Survey - Wave 4 (7/17-7/26)**

- 66% of respondents said it is important for them and their family to travel in the state
- 29% of respondents said they are comfortable traveling in-state right now

• Approximately one-third of American travelers have at least tentative trip plans in the remainder of 2020. • Travelers continue to most commonly express that spending time with loved ones is paramount, and look to

• Half of American travelers report dining out at a restaurant in the past two months and 20.5% say they have

• When it comes to the pandemic's impact on in-person education and the consequent travel plans of parents • About 33% say they will be taking a staycation this year and 53.9% say they will be taking a regional trip.





#### TENNESSEE'S GIVEN US A LOT TO LOVE. From Memphis to Nashville to the great smoky mountains.





### BUT AS COVID CONTINUES TO REAR ITS HEAD AND THREATEN THE VOLUNTEER STATE'S TOURISM INDUSTRY, WE'D LIKE TO MAKE A REQUEST:



### COME FOR THE MOUNTAINS, THE MUSIC, THE LAKES AND THE ATTRACTIONS. BUT FOR THE LOVE OF TENNESSEE...



### WEAR A MASK, WASH YOUR HANDS AND PRACTICE SOCIAL DISTANCING.



## FOR THE LOVE OF TENNESSEE, TRAVEL SAFE



#### **CUSTOMIZING THE MESSAGE**

## Overarching: FOR THE LOVE OF TENNESSEE, TRAVEL SAFE

Customizable for Region/Partner location or offering:

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### FOR THE LOVE OF <u>MEMPHIS</u>

CHATTANOOGA

HOT CHICKEN

NORRIS LAKE

DOLLYWOOD

KNOXVILLE

Customizable safety message for contextual placement:

WEAR A MASK

WASH YOUR HANDS

**SOCIAL DISTANCE** 

**STAY 6 FT APART** 

ETC...

## BROADCAST/OLV



### **BROADCAST STRATEGY**

- We plan on creating :30s that showcase activities that are safe and also how people are being safe at attractions across the state.
- Due to seasonality we suggest doing an additional Fall Color specific :30. We could also media run.
- After we collectively determine locations we will make a matrix of assets we already have, what we can digitally add masks to and what we need to go shoot.

potentially highlight more of the winter holiday offerings of many of our partners later in the

14 – BROADCAST

## FOR THE LOVE OF TENNESSEE COMMERCIALS

#### PEAKS & VALLEYS :30

Music: I will always love you - Dolly Parton

Open on footage of Dollywood. Cut to the footage from the top of a rollercoaster as we careen toward the ground. All those on the ride wear masks. Cut to a series of beautiful views, throughout the Smokies and cut to a final shot to horseback riding.

SUPER: For the love of peaks SUPER: For the love of valleys SUPER: For the love of getting lost in between SUPER: For the love of Tennessee, Travel Safe

#### FOR THE LOVE OF PEAKS

#### FOR THE LOVE OF GETTING LOST IN BETWEEN



## FOR THE LOVE OF TENNESSEE COMMERCIALS

#### SINGALONG :30

Music: Back Down South - Kings of Leon

Alt: Highwayman - The Highwaymen

Open on footage of a family driving on the backroads of Tennessee. The father cranks up the radio as a kid in the back leans out of his window, belting it out. The family's colorful masks hang from the rearview mirror. The whole family joins in on the singalong as they drive past the beautiful sites of Tennessee.

SUPER: For the love of turning it up SUPER: For the love of rolling it down SUPER: For the love of singing along SUPER: For the love of Tennessee, Travel Safe

#### FOR THE LOVE OF TURNING IT UP

#### FOR THE LOVE OF SINGING ALONG



16 — BROADCAST

## FOR THE LOVE OF TENNESSEE COMMERCIALS

#### JOHNNY :30

Music: Ring of Fire - Johnny Cash

Open on footage of Jack Daniels distillery. Cut to footage of Johnny Cash performing/exhibit at CMHOF and Museum, then cut to footage of someone eating hot chicken from a popular spot. People wear masks throughout the spot.

SUPER: For the love of Jack SUPER: For the love of Johnny and June SUPER: For the love of the burn SUPER: For the love of Tennessee, Travel Safe

#### FOR THE LOVE OF JACK



#### FOR THE LOVE OF JOHNNY AND JUNE



## FOR THE LOVE OF TENNESSEE COMMERCIALS

#### TRAILBLAZING :30

Music:

17

Open on footage of mountain biker riding through rough terrain. Cut to a series of different trails and hikers, passing beautiful sights. Finally, we cut to reveal a beautiful mountain top vista.

SUPER: For the love of taking the ride SUPER: For the love of making the climb SUPER: For the love of the view at the top SUPER: For the love of Tennessee, Travel Safe

#### FOR THE LOVE OF TAKING THE RIDE

#### FOR THE LOVE OF THE VIEW AT THE TOP



18 — BROADCAST

## FOR THE LOVE OF TENNESSEE COMMERCIALS

#### LEAVES :30

Music: More of You - Chris Stapleton

Open on footage of the back roads in Tennessee, surrounded by changing leaves, cut to a waterfall, surrounded by colorful leaves and then to the Smokies, where we push into thousands of colorful trees.

**SUPER: For the love of red** 

**SUPER:** For the love of orange

**SUPER:** For the love of yellow

**SUPER:** For the love of Tennessee, Travel Safe

#### FOR THE LOVE OF RED

#### FOR THE LOVE OF YELLOW





20 - 0LV

## FOR THE LOVE OF TENNESSEE COMMERCIALS

#### FISHING : 15

MUSIC: TBD Upbeat, rocking Tennessee song

POV OF MAN FISHING WITH BEAUTIFUL CYPRESS TREES IN BACKGROUND

SUPER: THIS IS WHAT FISHING REELFOOT LAKE IS LIKE

CAMERA CUTS TO WIDE OF MAN FISHING IN BEAUTIFUL SETTING.

SUPER: WHILE SOCIAL DISTANCING.

SUPER: For the love of Tennessee, travel safe.

LOGO

### THIS IS WHAT FISHING REELFOOT LAKE IS LIKE

#### WHILE SOCIAL DISTANCING.





## FOR THE LOVE OF TENNESSEE COMMERCIALS

#### DOLLYWOOD : 15

MUSIC: TBD Upbeat, rocking Tennessee song

OPEN ON A POV OF PEOPLE RIDING ON A ROLLERCOASTER . WE CONTINUE TO SEE THIS POV AS WE HEAR SCREAMS, SHOUTS AND LAUGHTER OF EVERYONE ON BOARD.

#### SUPER: THIS IS WHAT DOLLYWOOD LOOKS LIKE

THE COASTER GOES DOWN A HUGE DROP OFF AND EVERYONE SCREAMS.

SUPER: WHILE WEARING A MASK

SUPER: For the love of Tennessee, travel safe.

LOGO

#### THIS IS WHAT DOLLYWOOD LOOKS LIKE

#### WHILE WEARING A MASK









### FOR THE LOVE OF MARVEL 6 FEELA

#### FOR THE LOVE OF TENNESSEE, TRAVEL SAFE.



#### OOH

## FOR THE LOVE OF LIVE MUSIC.

#### FOR THE LOVE OF TENNESSEE, TRAVEL SAFE.



#### OOH

# WORTH THE SOCIALLY DISTANT WAIT.

#### FOR THE LOVE OF TENNESSEE, TRAVEL SAFE.

· MADE IN





#### FOR THE LOVE OF TENNESSEE, TRAVEL SAFE.













### FOR THE LOVE OF RURAL TENNESSEE

93% of Tennessee is considered to be rural. And we think all93% is beautiful enough to get lost in.

Let's place print ads in rural publications, inviting visitors and locals alike to get on the back roads and do a little safety-first exploring.

Sample Headline: We've been social distancing since before social distancing was a thing.

Tag: For the love of Tennessee, travel safe.

Sample Headline: Social distancing is in our DNA. Tag: For the love of Tennessee, travel safe.



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#### SOCIAL DISTANCING IS IN OUR

FOR THE LOVE OF TENNESSEE, STAY SAFE.

TENNESSEE



### YOU CAN FIT A LOT OF SOCIAL DISTANCING INTO BODSQUARE MILES

FOR THE LOVE OF TENNESSEE, TRAVEL SAFE.









EIN

#### FOR THE LOVE OF TENNESSEE, TRAVEL SAFE.

HAS

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## HAS DEFINITELY NOT



#### FOR THE LOVE OF TENNESSEE, TRAVEL SAFE.

SANCE EE APARK





# SIGNAGE & PARTNER ASSETS



### FOR THE LOVE OF GENTLE REMINDERS

Hand washing is one of the best ways to stop the spread of Covid.

Let's remind people all over Tennessee to wash their hands. To do this, we'll place signage in public restrooms, reminding all those who pass through to do their part in stopping the pandemic.

**Sample Headlines:** 

For the love of Tennessee, wash for 20 seconds.

For the love of country music, wash for one verse.



## FOR THE LOVE OF LOCAL HAUNTS

We're down, but we're not out.

Let's create window signage for local bars and restaurants that says things like:

"For the love of BBQ, stand 6 feet apart."


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# FOR THE LOVE OF TENNESSEE, **ORDER A TRAVEL SAFELY KIT**

### **A BRANDED KIT THAT HELPS TRAVELERS TRAVEL SAFELY IN TENNESSEE.**

Let's create free kits that not only helps travelers feel safe, but also makes the prospect of wearing a mask seem a little more fun.

#### Kit contents:

- "Famous Faces" face masks using celebrities like Johnny, Dolly, Elvis, Patsy and current artists like Chris Stapleton
- Black bear face masks for the kids
- Jack Daniels hand sanitizer
- Package of ballpoint pens to sign receipts
- Postcard that reads, "This is what Tennessee looks like when you're wearing a mask"
- \* Door opening/button pushing tool
- \* All packaged in a mesh bag, perfect for washing the reusable masks.

### THIS IS WHAT TENNESSEE LOOKS LIKE WHEN YOU'RE WEARING A MASK.

NOT FOR SALE

NOT FOR SALL





# MEDIA PLAN

**Timing: Late September - December 30, 2020** Heavy up media September - October

### Media Tactics:

- -Broadcast
- -OOH
- -Print
- -Digital
  - -Video, Display, Audio
  - -Social
  - -Paid search
  - -Influencers
  - -Misc.



TARGET MARKETS **TENNESSEE (STATEWIDE)** ATLANTA CHICAGO DALLAS INDIANAPOLIS CINCINNATI BIRMINGHAM CHARLOTTE LOUISVILLE **LITTLE ROCK** ST. LOUIS JACKSON GREENVILLE

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# TARGET AUDIENCE APPROACH

Reengage all primary Tennessee audiences as they dream about safe ways to travel in the fall. Lean into travel intent indicators across all audiences to ensure we're reaching the most qualified.

Leverage the Family target in broadcast as the core consumer; there will be a halo effect across other audiences due to sheer overlap in behaviors and media consumption habits.

Capitalize on audience behavior by aligning to relevant content and cost efficient channels to increase engagement.



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### EMPTY NESTERS





# TRADITIONAL, SOCIAL & INFLUENCER

**Broadcast:** Build reach and frequency at launch of campaign during fall travel planning through a mass reaching linear television buy.

**Influencer:** Partner with 8-10 micro-influencers with varying specialties (outdoor, family, food, etc.) to go experience a fall Tennessee vacation, documenting safety precautions and their journey in real time, with a longform blog post recapping their trip to be leveraged ongoing. **OOH:** Roadside billboards in-state and in and surrounding drive markets, along with gas pump advertising to engage with TN residents and road trippers as they are fueling up.

**Print:** Support communities across the state through print ad placements in local Tennessee publications.





# STREAMING VIDEO, AUDIO AND DISPLAY

Lean heavily into streaming video and audio environments as a way to reach cord cutters and on demand audiences through video, audio and display formats. Leverage interest and behavioral targeting to reach qualified audiences most likely to be interested in planning a vacation this fall.

### **STREAMING VIDEO**

obilefuse

vidzoamp



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### **DISPLAY & STREAMING AUDIO**











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## PARTNER BUY-IN OPTIONS

### **Concept 1: Paid Facebook/Instagram**

Benefit: For partners who are not set up with an existing credit line on Facebook/Instagram, VMLY&R can implement for you, rather than placing \$10,000 - \$25,000 on a credit card to purchase paid social on your own, along with the agency support.

- One static post (image + copy)
- DMO can select up to 2 audiences (ie interests, demographics) and 5 markets (cities) to promote within
- \$10,000 min, \$25,000 max
- Est. 1,000,000 2,500,000 impressions (\$10 CPM)

### **MEDIA**

Buy-in: \$10,000 - \$25,000 options





### **Concept 2: Banner Ads**

Benefit: TDTD is utilizing Sojern as a media vendor as part of the state-wide campaign. DMO's can match the look & feel of the larger campaign through their own banner ads. The vendor can also manage ad distribution from TDTD and DMO partner as to not compete with one another, along with receiving the agency's rates.

- One static banner version (4 sizes) created from a template
- DMO can select up to 2 audiences (ie interests, demographics) and 5 markets (cities) to promote within
- \$10,000 min, \$25,000 max
- Est. 1,666,667 4,166,666 impressions (\$6 CPM)

### **MEDIA**

Buy-in: \$10,000 - \$25,000 options





Tourism partners can choose to work with any photographer they like. If searching for photographers, partners can reference the state's vendor website and a few photographers have created packages for consideration:

#### **Photographer: Ed Rode**

- Estimated 40 photos (depending on subject/locations to shoot)
- Up to 3 different locations per DMO
- Retouched/Edited photos
- Photos will be owned by the partner for use in perpetuity, providing photo credit where applicable
- Includes mileage to TN location, admission to attraction, props, etc.
- Partner to work directly with photographer on scheduling and invoicing
- Video capabilities also available.
  - Video cost estimate to be determined based on individual requests. Not included in \$2,950

### **Production Buy-in: \$2,950**





Photos by Ed Rode



Tourism partners can choose to work with any photographer they like. If searching for photographers, partners can reference the state's vendor website and a few photographers have created packages for consideration:

### **Photographer: Sean Fisher**

- 40 photos
- Up to 10 different locations per DMO
- Retouched and edited photos, all 40
- This includes gas/driving to TN location, admission to attraction, props, etc.
- Photos will be owned by the partner for use in perpetuity, providing photo credit where applicable
- Would require 50% down (\$2,500) and 50% on delivery of photos (\$2,500)
- Partner to work directly with photographer on scheduling and invoicing
- Video capabilities also available for a minute long highlight video or other needs/requests.
  - Video cost estimate to be determined based on individual requests. Not included in \$5,000

**Production Buy-in: \$5,000** 



Photos by Sean Fisher

Tourism partners can choose to work with any photographer they like. If searching for photographers, partners can reference the state's vendor website and a few photographers have created packages for consideration:

### **Photographer: Si Miller**

- 40 photos
- Up to 3 different locations per DMO
- Retouched/Edited photos
- Photos will be owned by the partner for use in perpetuity, providing photo credit where applicable
- Includes mileage to TN location, admission to attraction, props, etc.
- Partner to work directly with photographer on scheduling and invoicing
  - \$850 deposit required, remainder paid upon delivery of photos
- Video capabilities also available.
  - Video cost estimate to be determined based on individual requests. Not included in \$3,450









Partners looking to amplify their presence with the larger TDTD brand campaigns can partner directly with vendors driving historical success for the state.

#### MiQ

- lacksquarevideo, etc)

#### Mobilefuse

- •
- Tactics: Mobile display, Mobile video
- ē video, etc)

#### Strike Social - YouTube

- Minimum buy in: \$5,000

• TDTD partners can place buys directly with MiQ using the rates negotiated for this campaign. • Tactics: Standard banners, Pre-Roll Video, Full-Episode players, CTV Minimum spend: \$1,000 per line item (retargeting display, standard display, prospecting

Partners can place buys directly with Mobilefuse utilizing TDTD rates

Minimum spend: \$1,000 per line item (retargeting display, standard display, prospecting

• Strike Social is a managed service social vendor that will build custom media plans to piggyback of the success of the larger Tennessee Vacation brand campaigns on YouTube.

# Join the State's TN Strong Mask Movement by ordering branded masks featuring your community's name or preferred logo.

This is a great way to build community pride amongst both local residents and visitors. The State has negotiated special rates for branded masks with multiple suppliers.

If you would like to learn more about the Mask Movement or to order branded masks, contact **lyndi.Berrones@tn.gov.** 

### PPE

#### **Buy-in starting at: \$1,250**

#### Mask Pricing Structure:

#### 500 – 2500 Masks

\$2.50 each Set-up and design cost included

#### 2500+ Masks

\$2.00 each Set-up and design cost included \*Order must be a quantity of 2500+ to be considered part of the TN Strong Mask Movement













# **SPORTS & ENTERTAINMENT**





### GUIDELINES

Eligible expenses for reimbursement of necessary costs incurred for the DMO applicant to respond to the current COVID-19 public health emergency. Expenses from March 1- Dec. 30, 2020.

- Expenses incurred to promote the resumption of tourism activities or steps taken to ensure implementation of health/safety guidelines for visitors related to COVID-19.
- open for business or occurring.
- Expenses for demonstrating or promoting that the destination/attraction/facility/event is a safe experience for visitors/attendees; and COVID response messaging/imagery may include but is not limited to encouraging or demonstrating the need for visitors/ contact when visiting attractions/attending events.
- As a result of Covid, a need for a shift in travel messaging where new design, production, signage, marketing tools or media may be needed.
- Administrative fees related to Covid tourism marketing projects may be reimbursed up to 10 percent of total allocation.

• Expenses for promoting or publicizing a destination, specific attraction, convention/event facility, or scheduled event as now being

attendees to utilize face coverings, follow social distancing guidelines, wash hands often and thoroughly, and limit attendance/close



### **GUIDELINES CONT.**

emergency:

- Costs to provide health and safety services for facilities or tourism events : Expenses necessary to help protect employees, checking temperatures at points of entry, PPE for guests and installation of additional hand sanitizing stations.
- consumer is clearly informed of safety precautions.
- Facility expenses or improvements must be for a facility leased or owned by the DMO, with the lease term not associated with or defined by a specific tourism or other event; the DMO must provide explanation for the improvements and include financial statements and invoices detailing purchases, associated labor and design costs
- Other costs as approved by HORNE and TDTD and as reasonably necessary to respond to the COVID19 public health emergency.
- Grantee may not give funds to any other entity and must spend the funds through their organization.

#### Unanticipated expenses incurred for facility or events improvement and supplies directly related to the COVID-19 public health

customers, and others from the spread of COVID-19; for example, expenses associated with managing ingress and egress of events,

• Expenses related to visitor safety including but not limited to: Signage, floor stickers, clings, branded masks, hand sanitizer to ensure



# **ELIGIBLE PROJECTS**

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#### **Ideas for Potential Expense Reimbursement**

Administrative Costs (i.e. payroll for an employee dedicated to running safe travel campaign)

Agency Production Costs (i.e. production of a campaign focused on saf travel to TN)

Audio/Visual Equipment (camera, projector, screen, speakers, microphones) that was not required prior to COVID

Bathroom Sanitary Equipment (hand dryers, towel stations, soap dispensers)

Billboard marketing travel to TN

Branded Hand Sanitizers bottles

Digital Media (social, banner, e-news, content,etc.) campaign to promote safe travel to TN

Distribution Costs of marketing campaigns related to travel to TN

Event sponsorships for events created as a result of COVID

Event tents if necessary for the event as a result of COVID

Familiarization Tour

Floor cling if necessary as a result of COVID

Graphic designer fees (for costs associated with design for marketing a safe travel to TN)

Influencer content for marketing campaigns promoting return/safe trave to TN

	Reimburseable: Y/N	Administrative Expenses	PPE	Event	Marketing
ga	Y, up to 10%	X			
afe	Y				x
	Y, if part of a project		X	X	X
	Y		X		
	Y				x
	Y		X	х	x
ote	Y				x
	Y, if incurred during eligible				
	Y			X	X
	Y		X	х	
	Y				x
	Y		X	x	x
а	Y				x
'el	Y				X



### ELIGIBLE PROJECTS CONT.

#### Ideas for Potential Expense Reimbursement

Itinerary Content/Design for marketing campaigns promoting return/safe

Local Visitor Guides if necessary due to COVID

Masks (TN Mask Movement, branded, generic, etc.)

Photography/Videography for marketing campaigns promoting return/sa

Print Ad for marketing campaigns promoting return/safe travel to TN

Production Expenses (Talent, photography, videography, staging, etc.) f campaigns promoting return/safe travel to TN

Regional Promotion for marketing campaigns promoting return/safe trav Sanitizer Stations

Signage (wayfinding, directional, distancing, yard)

Stanchions/Line Partitions/ Plexiglass necessary as a result of COVID s distancing

Thermometers

Trade Shows that would not have been attended (or attended virtually) COVID

TV/Radio Broadcast Commercial Airtime for marketing campaigns prom safe travel to TN

Video Editing software as necessary as a result of COVID

Virtual Kiosks for Visitor Centers to promote social distancing

Website Updates that were not previously planned or necessary prior to

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	Reimburseable:	Administrative			
	Y/N	Expenses	PPE	Event	Marketing
fe travel to TN	Y				X
	Y				x
	Y		X	x	x
afe travel to					
	Y		X	x	x
	Y			X	X
for marketing					
0	Y				x
avel to TN	Y				X
	Y		Х	x	X
	Y			x	X
social					
	Y		Х	x	
	Y		Х	x	
prior to	Y (registration or marketing materials)				
moting return/	Y				X
	Y, if utilized to edit video for this				
	grant				X
	Y				Х
o COVID	Y				X



# **NON-ELIGIBLE PROJECTS**

**Items NOT Eligible for Reimbursement** 

Budget shortfall

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Giving funding directly to another entity

Office Supplies

**Operational Costs** 

Payroll

TN Vacation Guide Advertising and Marketing Co-ops

Travel

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Reimbursable	Reason
Itempulsable	INEASUIT
Ν	Federal Guideline
Ν	Subrecipients are inelligible
Ν	Doesn't meet tourism marketing guidelines
Ν	Federal Guideline
Ν	Federal Guideline
Ν	Doesn't meet timeline requiremen
Ν	Doesn't meet tourism marketing guidelines







#### https://tncaresact.tn.gov/tourism-fag

#### **Tourism FAQs**

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Agricultural and Forestry

FAQ

Applicant Information

Industries and

<u>Contacts</u>

Webinar

Hospital Staffing Assistance

**Recipient Guidelines** 

FAQs

Local Government

Allocations

FAQ

Town Halls

Important Deadlines

Local Government Coordinators

Non-Profit

Grant Information

(Revised August 18, 2020)

#### General

Question: Who is eligible to participate in this program?

#### Answer

Only the Destination Marketing Organizations ("DMOs") designated by the state of Tennessee are eligible to receive funding under this program. DMOs from every Tennessee county have been allocated funding under this program.

Question: Are recipients required to apply for funds?

#### Answer

No, all recipients have already been allocated a share of funds and will not be required to submit an application.

Question: How much funding will my DMO receive?

#### Answer

The allocation amounts by county may be found at tncaresact.tn.gov. Recipients will have access to an online dashboard showing their total allocation and the available balance of funds throughout the duration of the program.

Question: When will we receive the funds allocated to our DMO?



### FINANCIAL ASSISTANCE CONTACT

**REGION 5** 615.747.5340 Adam.Tschida@cot.tn.gov



Betsy Knotts • Director 615.401.7954 Betsy.Knotts@cot.tn.gov

Ron Queen • Financial Analyst 615.401.7862 Ron.Queen@cot.tn.gov

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- 김 - 영화 문

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Meghan Huffstutter • Financial Analyst 615.747.5379 Meghan.Huffstutter@cot.tn.gov

성상 누는 것 모양을 것 같아?

Please send submissions and requests to: LGF@cot.tn.gov 615.401.7829

성격 것이 가지 못 하는 것을 가 다.



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